

INTEGRATED MANAGEMENT SYSTEM POLICY

Document No. Q0.00.520.01
In force since 01.09.2024.

The mission of the Institute "Mihajlo Pupin" is to provide to the users, i.e. to the public systems of the highest social and state importance and state institutions and economic organizations, professional, modern devices and systems in the fields of electronics, automation, computing, telecommunications, information technology and software engineering which are in the line with the world renowned suppliers solutions.

The vision of the Institute "Mihajlo Pupin" is to be a leading organization in the region in the field of application of high technologies, realization of scientific research and development projects, production of modern technological equipment and software with high performance and safety in operation that enable users to be business efficient, economically profitable and labour human .

The fulfillment of its mission and achievement of the vision is realized by the Institute "Mihajlo Pupin" through the following:

- Periodic risk assessment in the operation and implementation of appropriate measures for their reduction to an acceptable level
- Commitment to meeting the needs of users and other stakeholders
- Training and professional development of staff with the aim of constantly increasing scientific and professional competence and increasing the motivation for the study of science
- Cooperation with international scientific and economic organizations and participation in the work of scientific and educational institutions
- Providing the conditions for a creative and productive work in a safe and healthy way, with a decent standard of living
- Rational use of raw materials, energy and water and reduction of waste and pollution of water, air and soil
- Compliance with national and international laws, standards and technical regulations.

Our efforts are adjusted and unified within the documented quality management system according to ISO 9001: 2015 standards, environmental management in accordance with ISO 14001: 2015, health and safety management according to ISO 45001:2018, information security management according to ISO 27001:2022, energy management according to ISO 50001:2018 as well as special standards SRPS ISO / IEC 17025, SRPS ISO / IEC 17020 and SRPS ISO/IEC 17065. Employees are encouraged to actively participate in the implementation of the aforementioned standards in order to improve working conditions and achieve greater satisfaction and engagement, as well as to provide suggestions on how to incorporate them into daily operations at all levels in the most practical way.

Respect for work and technological discipline, care of technical equipment, care of the environment, respect for the safety conditions of work and good interpersonal relations are part of the obligations of every employee.

Knowledge, skills and business culture of employees are the foundation of our success

Belgrade, September 1, 2024

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